



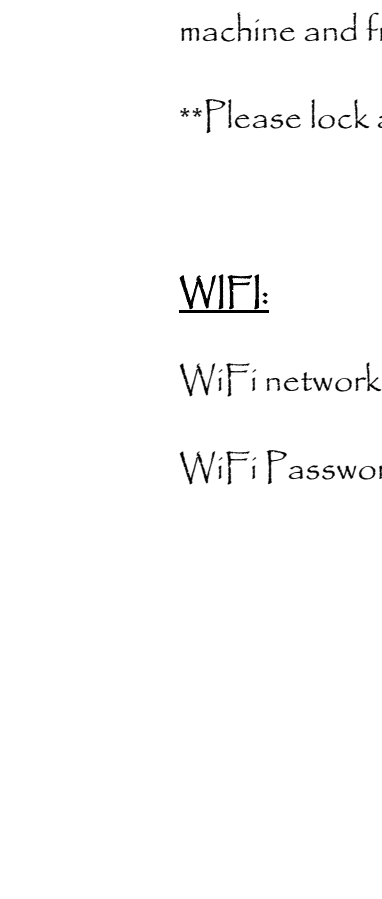
WELCOME TO THE BOAT HOUSE

You're here at last!!!

We are glad that you have arrived safe and sound and no doubt are going to be in need of a either a cuppa or a stiff drink ~ milk is in the fridge, tea and coffee is in the cupboard to the left of the fridge and there are glasses of plenty.

We hope that you enjoy your stay at The Boat House and to make it that little bit stress-free, on your behalf we have included some useful information about both our home as well as the local area, to help you find your bearings.

Sophie has grown up here with her family and has many many fond memories, now she is only too happy to pass it on to you to make some memories of your own. Her family are passionate sailors, so if you have any questions about Plymouth in that retrospect whilst you are here, do get in touch. We have lived in Plymouth all of our lives so together share a lot of knowledge about the area, if there is a specific reason for your visit for and you are unsure of how to obtain the correct information, please do get in touch!!!



.....So... the important and boring stuff first:

CHECK IN/CHECK OUT:

Check In: 16:00

Check Out: 11:00

KEYS:

Main house Key: the pin will have been provided prior to arrival via the booking portal you used, once your stay has finished please return and mix up the pin code on the master lock. If the key is lost there will be a charge incurred as advised

Back Door Key: Kept in the back door at all times but feel free to use the garden facilities

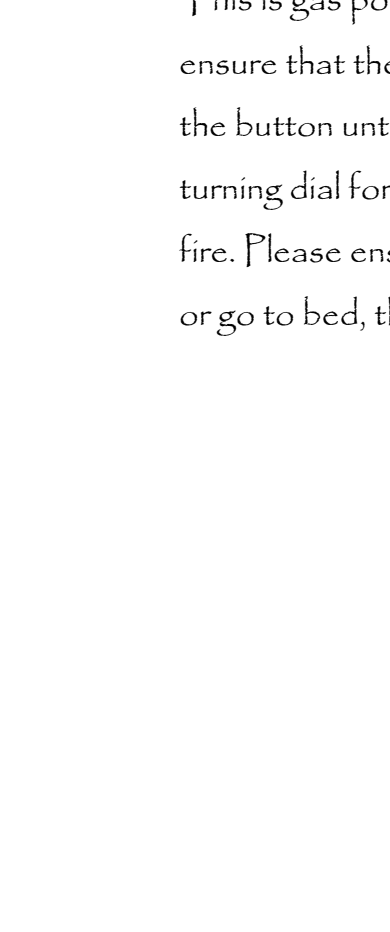
Utility Key: Hanging under the stairs, please put back after use, washing machine and freezer is located in this area at the rear of the garden

****Please lock all doors and windows when you leave the house****

WIFI:

WiFi network: VM4197002

WiFi Password: xfc4pszdHxqv - found on front of TV box



BATHROOM:

Prevent from slamming the shower door if possible, it's a little sensitive

Please ensure all taps are turned off, thank you

HEATING:

The airing cupboard is located on the first floor opposite bedroom 1. The boiler is located here; if you wish to use the heating, click the select button until it reaches on, to turn off press the select button until it reaches off. The Boat House heats up very quick being mid terraced so do be aware. If you venture out, please ensure this is turned off, thank you

FIRE:

This is gas powered, to activate remove the tray underneath the fire place, ensure that the turning dial is at the ignite position and then on the left push the button until the flames appear, this may take 2-3 attempts, hold the turning dial for 3 seconds and then you will be able to alter the power of the fire. Please ensure this is turned off at any time when you leave the premises or go to bed, thank you



ENVELOPES - FYI:

Cleaning: On check out please deposit the cleaning fee of £30.00 to allow us to pay the cleaners on their arrival to the property.

Deposit: If this has not already been paid could you please transfer £150.00 into account details; Ac - 13668467 Sc - 110602, this will be returned in full on check out providing there has been no damage or loss of items. We do understand mistakes happen, so please don't panic if you accidentally break any glasses or crockery

PAYMENT/INVOICE:

Arranged prior to check in

A copy of your invoice is provided for your records should you need a further copy

CHILDREN/PETS:

Thank you for checking with us about you bringing your children or pets along to The Boat House. There is a box of games in the dining room in the side cabinet, feel free to use at your own expense, even if you don't bring children. There are books in the living room also to use at your leisure

We have ensured that your fur babies are treated whilst here, please see the goodies for them in the cupboard to the right of the dishwasher and a ceramic bowl for their use

****PLEASE NOTE****

You are liable for your children whilst staying at The Boat House

Please clean up any mess that your fur babies make

CHECKING OUT:

When checking out, please strip your bed of all linen so that the cleaners can ensure a quick turnaround for our next guests, thank you

Please could you also empty bins used during your stay, the green and brown bin is located in the garden next to the utility room

TRANSPORT LINKS:

Road: There is plenty of on road parking, the postcode is PL2 3AP

Bus: There is a bus stop within 5 minutes walking distance which is part of the main route into the city centre and will take no longer than 7 minutes travel time. Leave The Boat House and turn left, walk to the very end of the street, over the cross roads and turn left. You will see a zebra crossing ahead, cross here and the bus stop is to your left, the name of this bus stop is Queens House

Frequent bus's to use:

34, 33, 35, 43, 51 (City Bus) & 2, 2A, 11, 12 (First)

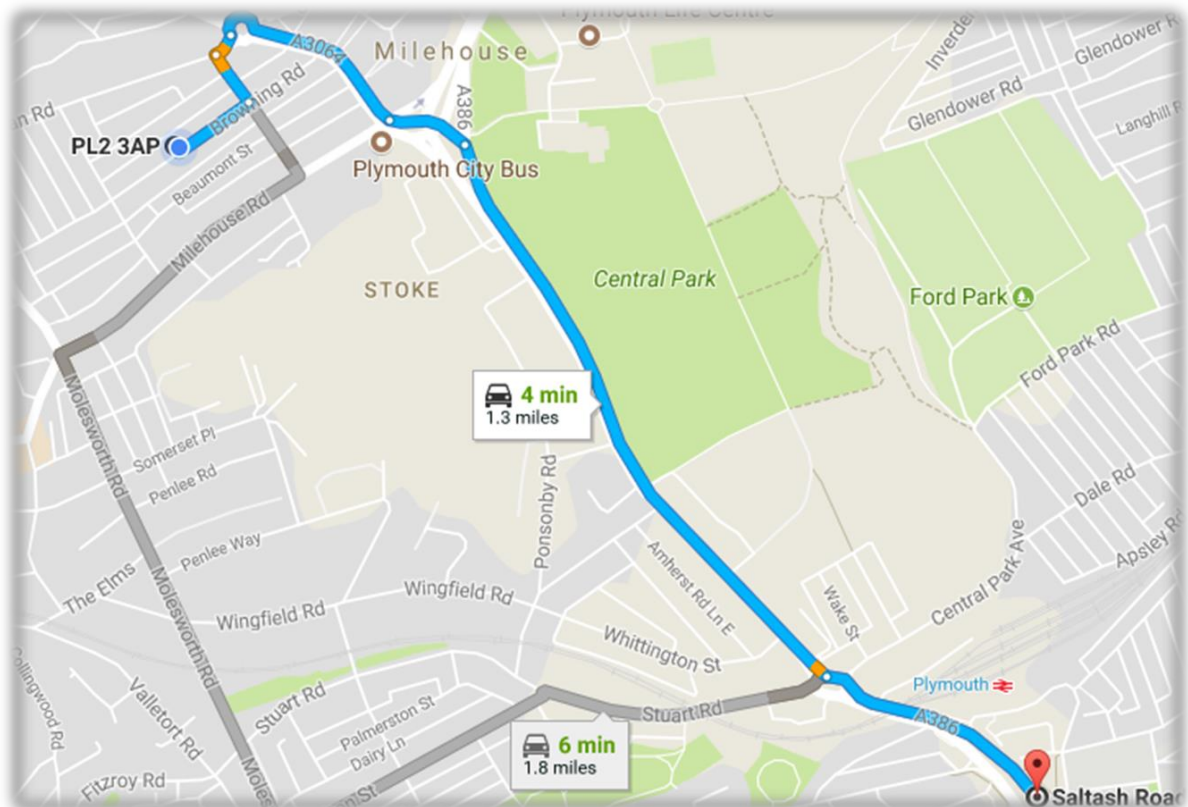
<https://www.plymouthbus.co.uk/timetables/>


Taxi:

- Taxi First: 01752 222222
- Silverline Taxis: 01752 242424
- Tower Cabs: 01752 252525
- Ladies First Taxis: 01752 600012

We use the above regularly, they are quick and cheap and the drivers are very well spoken and provide an excellent customer service! The address should you need it is 44 Browning Road, Milehouse, PL2 3AP

On foot: The city centre is all downhill and will take you roughly 20 minutes, please see the map below to give you an idea of the quickest route:





Boat: Trips to take you to destinations elsewhere:

- Torpoint Ferry – Torpoint & Cornwall
<http://www.tamarcrossings.org.uk/index.aspx?articleid=19585>
- Cremyll Ferry – Mount Edgcumbe
<http://www.plymouthboattrips.co.uk/ferries/cremyll-ferry/>
- Mount Batten Ferry – Mount Batten & Wembury walks
<http://www.mountbattenferry.co.uk/>
- Cawsand Ferry – Cawsand & Kingsand
<http://www.plymouthboattrips.co.uk/ferries/cawsand-ferry/>

Using the Tamar Bridge will incur a £1.50 fee on return

GUESTBOOK & REVIEWS:

We value your feedback significantly, as it allows us to make any necessary adjustments &/or changes to the service that we provide future guests with. Please leave these in the guest book along with anything that you are particularly happy with during your stay, Sophie and I always enjoy reading them after check out, this is the ribbon tied ring binder in your little basket

Air B&B/Booking.com or any other web portals to which you made your reservation, please, if you would be so kind to take 5 minutes to review The Boat House it would greatly appreciated by us both. We are passionate about hosting and we believe that this has a significant effect on our business

EMERGENCIES:

Craig – 07494 448137

Sophie – 07736 332993



RECOMMENDATIONS:

There is so much for you to see whilst you are here and we are sure that you'll definitely agree that it was a trip worth having.

We have included a few links for your perusal to see what is going on to date in the local area but we have some personal recommendations for you including; places to visit, things to do and restaurants to visit, in the meantime take a look at these:


<http://www.visitplymouth.co.uk/things-to-do/attractions>

<http://www.visitplymouth.co.uk/whats-on/events>

<https://www.dayoutwiththekids.co.uk/things-to-do/south-west/devon/plymouth>

PLACES TO VISIT:

- ♥ Take the boat over to Mount Batten and follow the public footpath around to Wembury, this is great if you have a dog as the beach is dog friendly. The views of Plymouth Sound and Plymouth Hoe as well as the breakwater are truly outstanding
- ♥ Dartmoor National Park along with Burrator Reservoir
- ♥ Mount Edgcumbe ~ be sure to visit the Edgcumbe Arms for a pint... or two and rent Segway's to ride around the whole park, don't fall off!
- ♥ Take the Torpoint Ferry over to Cornwall and either drive to Whitsands Bay stopping off at the café at the top of the hill for a crab salad and a glass of white wine (highly recommended) or keep going and visit Looe famous for its fish, chips, Cornish cider and cream tea's



♥ Drive over the Tamar Bridge and visit the Eden Project, there is nothing quite like it and heaps for the children to do too

THINGS TO DO

♥ Visit Plymouth Hoe and the Barbican for a nice afternoon stroll, there is a super park at West Hoe with a pitch and put, trampolines, bouncy castle and more for the children

♥ Visit Royal William Yard and check out their Facebook page as they run a lot of weekend events

♥ Visit Saltram House to soak up some National Trust ambiance

♥ Visit Mayflower Steps and relive the history of The Pilgrim Fathers, take a trip to the Aquarium whilst you're there

♥ Visit the Plymouth Gin Distillery, famous for it's Plymouth Gin.. which tastes great!


♥ Plym Bridge Woods provides some beautiful walks for those who love the outdoors and have dogs visiting with them

♥ For those wishing to do something different, there is a live escape rooms challenge in two locations, check them out, they are hard mind you so make sure your head is screwed tight.

♥ Adrenaline Leisure for those adrenaline junkies

♥ Clay art making for those pottery and craft lovers

♥ Comedy night at B-bar on the Barbican, sure to get you on your knees



♥ The Life Centre situated 5 minutes from The Boat House as part of Central Park, this is a super leisure centre for all to enjoy

PLACES TO EAT:

♥ Suphas - **THIS IS A MUST** - it is Sophie and my favourite restaurant, if you like Thai food, cheap and cheerful then please visit this restaurant - you'll have a true Thai authentic experience

♥ Quay 33 - One for the family, their Surf & Turf is fantastic

♥ Treby Arms - This is at the higher end of the budget and you usually have to book in advance as it is Michelin Star **BUT** it is worth a shot if you are celebrating a special event

♥ Failing that, please do have a look at Chloe's the lobster is a dish **NOT** to be missed!!!

♥ Royal William Yard - A fantastic selection of your popular and well known restaurants, do be sure to check out the super wine tasting bar named Vignoble if you fancy a splash of wine for afters

♥ Positano is the best Italian restaurant in town!!!!

♥ Veggie Perrins for all the vegetarians out there, be sure to pay it a visit, I guarantee you will not be disappointed

We both hope that you have a truly fantastic time in Plymouth and only hope that you return in the future.

Best Wishes

Craig & Sophie x



