



**PLYMOUTH**  
CITY COUNCIL

# **BUSINESS SUPPORT**

**GUIDE FOR**

**EXISTING BUSINESSES**



# FOREWORD

**Welcome to the Business Support Guide for businesses currently operating or looking to relocate to Britain's Ocean City.**

There is a large and yet frequently changing amount of business support available making it a full time job for businesses to keep up.

To make the process of finding appropriate support easier for businesses in the City, Plymouth City Council Economic Development Service produce and maintain two booklets focussed on helping start-ups and existing businesses to find support locally available:

[Click here](#) to see Business Support Guide for Start Ups

We aim to update this guide at six monthly intervals to ensure the contents stay relevant and up to date.

The information in this guide is subject to change and was accurate when published in November 2020.

If you notice any business support that has been left out, please contact us:

E [invest@plymouth.gov.uk](mailto:invest@plymouth.gov.uk)  
[www.investinplymouth.co.uk](http://www.investinplymouth.co.uk)

SUPPORT PROVIDER	SERVICE	CONTACT	COST
<b>Business Advice</b>			
<b>ACAS (Advisory, Conciliation and Arbitration Service)</b>	Provides free and impartial information and advice to employers and employees on all aspects of workplace relations and employment law.	0300 1231100 <a href="http://www.acas.org.uk">www.acas.org.uk</a>	Free.
<b>BEIS (Business, Energy and Industrial Strategy)</b>	Brings together businesses and regulators to consider and change how local regulation is delivered and received, promoting growth.	020 7215 5000 <a href="mailto:enquiries@beis.gov.uk">enquiries@beis.gov.uk</a> <a href="https://www.gov.uk/government/organisations/department-for-business-energy-and-industrial-strategy">https://www.gov.uk/government/organisations/department-for-business-energy-and-industrial-strategy</a>	There may be cost implications from the service provider.
<b>Better Business for All</b>	Up to date advice on business regulation to help you achieve accepted standards at minimum cost. They have access to a wide range of technical advice and where appropriate will direct you to other support available.	<a href="http://www.bbfa.biz">www.bbfa.biz</a>	There may be cost implications from the service provider.
<b>British Business Bank in partnership with The Open University</b>	The government-backed Start Up Loans scheme has partnered with The Open University to give its customers, and other small business owners, the opportunity to take free Open University business learning courses.	<a href="https://www.startuploans.co.uk/learn-with-start-up-loans/">https://www.startuploans.co.uk/learn-with-start-up-loans/</a>	Free courses.
<b>Business Support Helpline (England)</b>	The Government's Business Support Helpline (England) offers advice and guidance to new and existing businesses. It has information on national and local schemes, grants and loans to help businesses start and grow.	0800 998 1098 <a href="mailto:enquiries@businesssupporthelpline.org">enquiries@businesssupporthelpline.org</a> <a href="http://www.gov.uk/business-support-helpline">www.gov.uk/business-support-helpline</a>	Advice is free. Call charges may apply.

SUPPORT PROVIDER	SERVICE	CONTACT	COST
<b>Chartered Trading Standards Institute</b>	Free impartial legal guidance for businesses that sell goods and/or services to consumers.	<a href="http://www.businesscompanion.info">www.businesscompanion.info</a>	Free, impartial legal guidance for businesses.
<b>Connecting Devon and Somerset</b>	Advice and support for businesses to understand the benefits and adapt to faster broadband availability across Plymouth.	<a href="http://www.connectingdevonandsomerset.co.uk">www.connectingdevonandsomerset.co.uk</a>	Advice is free.
<b>Co-operatives UK The Hive</b>	The UK's network for Co-operatives. With a mission to 'promote, develop and unite' co-operatives, they are the main treasure trove of information and support. The Hive provides a support service that links specialist co-operative development advisors across the UK.	<a href="https://www.uk.coop/the-hive/">https://www.uk.coop/the-hive/</a>	Membership is free, but members are encouraged to make a donation.
<b>Co-operative College</b>	An Education Charity that 'empowers and inspires individuals and communities to build a fairer world'. Its services include workshops and e-learning courses.	0161 8193000 <a href="mailto:membership@co-op.ac.uk">membership@co-op.ac.uk</a> <a href="https://www.co-op.ac.uk/#">https://www.co-op.ac.uk/#</a>	College membership and individual courses - fees apply.
<b>Economic Development</b> Plymouth City Council	Officers within Economic Development team who understand Co-operatives and want to see this great business model used more in Plymouth. Not specialist Co-operative Development Advisors but can introduce to people who are. Guidance through the process to setting up a co-operative and help to access any Council support that is available.	01752 398048 <a href="mailto:coop@plymouth.gov.uk">coop@plymouth.gov.uk</a>	Free guidance and support

SUPPORT PROVIDER	SERVICE	CONTACT	COST
<b>Cyber Essentials</b>	Help to guard against the most common cyber threats and demonstrate your commitment to cyber security.	<a href="http://www.cyberessentials.ncsc.gov.uk">www.cyberessentials.ncsc.gov.uk</a>	Free online resource.
<b>Devon and Cornwall Training Providers Network</b>	A not-for-profit organisation that covers both Devon and Cornwall, providing Training, Skills, Apprenticeships info and support, Workforce Development and Apprenticeship Levy.	01752 294187 <a href="mailto:enquiries@trainingprovider.com">enquiries@trainingprovider.com</a> <a href="http://www.trainingprovider.com">www.trainingprovider.com</a>	Membership fee applies.
<b>Digital Business Academy</b>	The Digital Business Academy from Tech City UK has more than 50 courses from University College London, University of Cambridge and other industry experts.	<a href="mailto:info@digitalbusinessacademyuk.com">info@digitalbusinessacademyuk.com</a> <a href="http://www.digitalbusinessacademyuk.com">www.digitalbusinessacademyuk.com</a>	All courses are available free to everyone in the UK.
<b>Diversity Business Incubator</b>	Business support for the Black, Asian Minority Ethnicity (BAME) living in Devon to help them thrive in business and integrate effectively into their wider community.	07376 790747 <a href="mailto:info@dbi.org.uk">info@dbi.org.uk</a> <a href="http://www.dbi.org.uk">www.dbi.org.uk</a>	Initial consultation is free. Business Support – fees apply.
<b>Enhance Social Enterprise</b>	The programme delivers business support and advice to established social enterprises within the Heart of the South West LEP area.	0345 155 1015 <a href="mailto:customer@devon.gov.uk">customer@devon.gov.uk</a> <a href="http://www.new.devon.gov.uk/economy/business-support/enhance-social-enterprise/">www.new.devon.gov.uk/economy/business-support/enhance-social-enterprise/</a>	12 hours of support is available for free.
<b>General Data Protection Regulation (GDPR)</b>	Advice for people to have more control over their personal data and be better protected in the digital age.	<a href="http://www.gov.uk/gdpr">www.gov.uk/gdpr</a>	Free online resource.
<b>Great Business</b>	Support, advice and inspiration for growing your business.	<a href="http://www.greatbusiness.gov.uk">www.greatbusiness.gov.uk</a>	Free online resource.



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<b>Growth Hub</b> Heart of the South West LEP	The Growth Hub service is the first point of contact for both new and established businesses seeking business support.	03456 047 047 <a href="mailto:info@heartofswgrowthhub.co.uk">info@heartofswgrowthhub.co.uk</a> <a href="https://www.heartofswgrowthhub.co.uk/">https://www.heartofswgrowthhub.co.uk/</a>	Free service.
<b>Growth Support Programme</b> Devon County Council	A fully funded 1:1 advisor service which helps businesses identify and plan their development needs. Additional follow up specialist workshops available including a mandatory Digital Support session and a further session from a choice of Finance, HR, Marketing, Innovation, Business Planning.	0345 155 1015 <a href="mailto:customer@devon.gov.uk">customer@devon.gov.uk</a>  <a href="http://www.devon.gov.uk/economy/business-support/growth-support-programme/">www.devon.gov.uk/economy/business-support/growth-support-programme/</a>	Free - ERDF eligibility applies, limited to specific business sectors.
<b>Health and Safety Executive (HSE)</b>	Online health and safety toolbox, providing relevant information to SMEs that applies to their industry.	<a href="http://www.hse.gov.uk">www.hse.gov.uk</a>	A vast amount of information is available for free through the HSE website.
<b>HMRC</b>	Support and advice to help businesses understand their tax affairs. Aimed at new, start-up and expanding businesses, and contains videos, interactive tools, factsheets and online presentations, as well as signposting to other services.	<a href="http://www.hmrc.gov.uk">www.hmrc.gov.uk</a>	Information on the website is provided free. The website also allows businesses to download relevant documents and forms for free.
<b>ICO – Information Commissioner’s Office</b>	Find out about your obligations and how to comply, including protecting personal information and providing access to official information.	0303 123 1113 <a href="http://www.ico.org.uk">www.ico.org.uk</a>	There is a data protection fee and there are three tiers of fee but for most organisations it will be £40 or £60.
<b>Institute of Chartered Accountants England and Wales</b> Business Advice Service	Business advice session with a chartered accountant including subjects such as business growth, securing loans, capital and finance, export planning, meeting tax and regulatory requirements.	<a href="http://www.icaew.com">www.icaew.com</a>	ICAEW offers one hour free business support.

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<b>Intellectual Property Office</b>	The Intellectual Property Office provides advice and guidance to educate businesses about their IP rights and responsibilities including trademarks and designs.	0300 300 2000 <a href="http://www.gov.uk/ipo">www.gov.uk/ipo</a>	Information supplied by the Intellectual Property Office is free but to protect IP will have a cost associated with it.
<b>MarJon Business School</b>	MarJon Business School is an innovative business school, dedicated to developing the entrepreneurial effectiveness of all its students through a suite of programmes and flexible modules suited to both the student and local business community.	01752 636700 <a href="https://www.marjon.ac.uk/about-marjon/marjon-business/">https://www.marjon.ac.uk/about-marjon/marjon-business/</a>	Fee dependent on programme and eligibility.
<b>Meet the Expert Business Support and Grant Funding Programme</b>	“Meet the Expert” holds monthly 1:1 business advice events and workshops allowing businesses the opportunity to meet and interact with a range of business experts covering a variety of topics. SMEs may be eligible to access resources, advice and 1-2-1 support, along with a £1,000 grant for external bespoke consultancy support to help business growth.	01752 307895 <a href="mailto:emily.collacott@plymouth.gov.uk">emily.collacott@plymouth.gov.uk</a>  <a href="https://www.oceansgateplymouth.com/meet-the-expert-business-support-programme/">https://www.oceansgateplymouth.com/meet-the-expert-business-support-programme/</a>	Meet the Expert Business Support and Grant Funding Programme
<b>MentorSME</b>	MentorSME is a gateway for businesses that are looking to contact a mentor in their area.	<a href="http://www.mentorsme.co.uk">www.mentorsme.co.uk</a>	Free service. Some mentors on the website charge for their services, each is different and some offer free information to SMEs.

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<b>Plymouth City Council</b> Business Relationship Programme	Free impartial support to help businesses identify available property, relocation advice, recruitment, links to regional funding and skills schemes, network introductions, economic research and gateway to relevant council services.	01752 304820 <a href="mailto:invest@plymouth.gov.uk">invest@plymouth.gov.uk</a> <a href="https://www.visitplymouth.co.uk/invest/contact">https://www.visitplymouth.co.uk/invest/contact</a>	Free service.
<b>Plymouth City Council</b> PATLIB	Provides free patent searches by appointment and advice and guidance around copyright, trademarks and designs.	01752 306795 <a href="mailto:patlibplymouth@plymouth.gov.uk">patlibplymouth@plymouth.gov.uk</a> <a href="http://www.plymouth.gov.uk/libraries/informationandresearch/protectyourideas">www.plymouth.gov.uk/libraries/informationandresearch/protectyourideas</a>	Free of charge.
<b>Plymouth City Council</b> Public Protection Service (PPS)	Advice, guidance and training courses to all businesses concerning regulation and best practice. Operates the assured trader scheme 'Buy With Confidence'. Key services: <ul style="list-style-type: none"> <li>• Trading Standards</li> <li>• Environmental Health (Food Safety)</li> <li>• Environmental Health (Environmental Protection)</li> <li>• Licensing</li> </ul>	<a href="mailto:public.protection@plymouth.gov.uk">public.protection@plymouth.gov.uk</a> <a href="http://www.plymouth.gov.uk/publicprotectionadviceandsupport">www.plymouth.gov.uk/publicprotectionadviceandsupport</a> <a href="http://www.plymouth.gov.uk/publicprotectionadviceandsupport/environmentalconsultancy">www.plymouth.gov.uk/publicprotectionadviceandsupport/environmentalconsultancy</a> <a href="mailto:trading.standards@plymouth.gov.uk">trading.standards@plymouth.gov.uk</a> <a href="http://www.plymouth.gov.uk/businesses/businessadvice/tradingstandards">www.plymouth.gov.uk/businesses/businessadvice/tradingstandards</a> <a href="http://www.plymouth.gov.uk/publicprotectionadviceandsupport/foodsafetyandhygiene/foodsafety">www.plymouth.gov.uk/publicprotectionadviceandsupport/foodsafetyandhygiene/foodsafety</a>	Free thirty minute advice session.
<b>Plymouth Octopus Project (POP+)</b>	Provides infrastructure support for the Voluntary and Community Sector in Plymouth.	01752 395131 <a href="mailto:info@plymouthoctopus.org">info@plymouthoctopus.org</a> <a href="http://www.plymouthoctopus.org">www.plymouthoctopus.org</a>	Free website resource.



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<b>Plymouth Social Enterprise Network</b>	Promotes social enterprises in and around Plymouth. It provides a range of networking and membership services.	<a href="mailto:hello@plymsocent.org.uk">hello@plymsocent.org.uk</a> <a href="http://www.plymsocent.org.uk">www.plymsocent.org.uk</a>	Membership fees start at £25.
<b>Small Business Saturday</b>	Small Business Saturday UK is a grassroots, non-commercial campaign, which highlights small business success and encourages consumers to 'shop local' and support small businesses in their communities.	<a href="mailto:comms@smallbusinesssaturdayuk.com">comms@smallbusinesssaturdayuk.com</a> <a href="http://www.smallbusinesssaturdayuk.com">www.smallbusinesssaturdayuk.com</a>	Free website content.
<b>South West Growth Academy (SWGA)</b>	A collaboration between South West Growth Service and Dafferns LLP. Launched to help business leaders and owners, including those in senior management positions and the next generation of business owners, to develop new strategies, learn new leadership skills and solve challenges in a confidential learning environment. Access to expertise, tools and resources.	<a href="mailto:katharine@southwestgrowthservice.co.uk">katharine@southwestgrowthservice.co.uk</a> <a href="mailto:richard.miller@dafferns.com">richard.miller@dafferns.com</a>	Attendance at one of the workshops is free.
<b>South West Cyber Security Cluster</b>	A not-for-profit collaboration raising cyber security awareness and best practice in the South West.	01392 247007 <a href="http://www.southwestcsc.org">www.southwestcsc.org</a>	Free service.
<b>SWMAS – South West Manufacturing Advisory Service</b>	We help and inspire ambitious SME manufacturers to improve their productivity, develop their capabilities, and enter new markets.	01278 767010 <a href="mailto:info@swmas.co.uk">info@swmas.co.uk</a> <a href="http://www.swmas.co.uk">www.swmas.co.uk</a>	Funded consultancy and capital grants available for eligible companies.
<b>University of Plymouth Business School</b>	The University of Plymouth Business School's purpose is to inspire and enable students, staff, alumni and communities	01752 585020 <a href="mailto:artshumadmin@plymouth.ac.uk">artshumadmin@plymouth.ac.uk</a> <a href="http://www.plymouth.ac.uk/schools/">www.plymouth.ac.uk/schools/</a>	Free service.

SUPPORT PROVIDER	SERVICE	CONTACT	COST
Enterprise Solutions	to achieve their full potential.  Enterprise Solutions helps you to navigate your way to the University of Plymouth's internationally renowned research expertise, facilities and business services.	<a href="http://plymouth-business-school">plymouth-business-school</a> 0800 052 5600 <a href="mailto:enterprisesolutions@plymouth.ac.uk">enterprisesolutions@plymouth.ac.uk</a> <a href="http://www.essupport.com">www.essupport.com</a>	Services are free via the website. Fee based for research and other services.
Inspiring Futures	Opportunity for free business consultancy advice from Plymouth Business School talented students. We engage with a range of businesses, social enterprises and charities of all sizes from pre-start-ups to large enterprises.	<a href="mailto:inspiringfutures@plymouth.ac.uk">inspiringfutures@plymouth.ac.uk</a> <a href="http://www.plymouth.ac.uk/schools/plymouth-business-school/inspiring-futures">www.plymouth.ac.uk/schools/plymouth-business-school/inspiring-futures</a>	Free service.
<b>YTKO</b>  <b>Growth Support Programme</b>	We give expertise in supporting both new and established businesses from a wide range of sectors. We are currently delivering the Growth Support programme, to benefit businesses in Plymouth.	0203 745 1979 0800 587 7707 <a href="mailto:info@ytko.com">info@ytko.com</a> <a href="http://www.ytko.com">www.ytko.com</a> <a href="mailto:plymouth@getsetforgrowth.com">plymouth@getsetforgrowth.com</a> <a href="http://www.getsetforgrowth.com/plymouth/">www.getsetforgrowth.com/plymouth/</a>	Free.

## Exporting

<b>China Britain Business Council</b>	The China-Britain Business Council helps businesses and organisations work together in China, the UK and third markets around the world.	020 7802 2000 <a href="mailto:enquiries@cbbc.org">enquiries@cbbc.org</a> <a href="http://www.cbbc.org">www.cbbc.org</a>	Some services are free. Membership fee applies.
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SUPPORT PROVIDER	SERVICE	CONTACT	COST
<b>Department for International Trade South West</b>	Through the Department for International Trade (DIT) you can gain access to an experienced international trade adviser who will act as your guide to help develop your international business strategy.	01275 373 373 <a href="mailto:DITsw@mobile.trade.gov.uk">DITsw@mobile.trade.gov.uk</a> <a href="http://www.great.gov.uk">www.great.gov.uk</a> <a href="https://www.businesswest.co.uk/department-international-trade-south-west">https://www.businesswest.co.uk/department-international-trade-south-west</a>	Most services provided by DIT are free, but cost may vary for some services.
<b>Devon Chamber of Commerce</b>	Provides export services for planning, finance, logistics, sales and marketing.	01752 220471 <a href="mailto:reception@devonchamber.co.uk">reception@devonchamber.co.uk</a> <a href="http://www.devonchamber.co.uk">www.devonchamber.co.uk</a>	Membership fee applies.
<b>Enterprise Europe Network</b>	Helping ambitious businesses innovate and grow internationally. Expert advice and support for businesses looking to commercialise ideas and succeed in new markets.	0300 123 3066 <a href="http://www.enterprise-europe.co.uk">www.enterprise-europe.co.uk</a>	Advice and services are generally free.
<b>Export for Growth</b>	Two core strands of support; Export Essentials – for SMEs considering export for the first time.  Extend your Global Reach – for exporters who want to expand in to high-growth markets.	01275 373 373 <a href="http://www.export4growth.co.uk">www.export4growth.co.uk</a>	Free ERDF eligibility applies.
<b>Open to Export</b>	Free online information service provided by the Institute of Export & International Trade, which is dedicated to helping small UK businesses get ready to export and expand internationally.	<a href="http://www.opentoexport.com">www.opentoexport.com</a>	Free online resource.

SUPPORT PROVIDER	SERVICE	CONTACT	COST
<b>UK-ASEAN Business Council</b>	The UKABC is the leading UK-based organisation promoting trade and investment between the UK and Southeast Asia's dynamic markets.	020 8226 2296 <a href="mailto:info@ukabc.org.uk">info@ukabc.org.uk</a> <a href="http://www.ukabc.org.uk">www.ukabc.org.uk</a>	Some services are free.

## Finance

<b>British Business Bank</b> Finance Guide	The business finance guide is an invaluable tool for directors managing established or growing companies of all sizes.	<a href="http://www.thebusinessfinanceguide.co.uk">www.thebusinessfinanceguide.co.uk</a>	Advice is free.
<b>Business, Energy and Investment Strategy (BEIS)</b> Angel CoFund (ACF)	The Angel CoFund (ACF) is a UK based venture capital fund that co-invests alongside syndicates of sector-smart Angel investors, to fund and scale some of the best high-potential early-stage businesses.	<a href="mailto:info@angelcofund.co.uk">info@angelcofund.co.uk</a> <a href="http://www.angelcofund.co.uk">www.angelcofund.co.uk</a>	The fund invests right across the UK and is happy to consider investments in almost any sector.
<b>Crowdfunder</b>	Advice, tips and crowdfunding methods for anyone looking to raise funds from the crowd.	<a href="mailto:support@crowdfunder.co.uk">support@crowdfunder.co.uk</a> <a href="http://www.crowdfunder.co.uk">www.crowdfunder.co.uk</a>	Free advice on how to run a crowdfunding project, but there are cost implications to using the service to raise finance.
<b>Devon and Cornwall Training Providers Network</b>	A not-for-profit organisation that covers both Devon and Cornwall, providing funding, workforce development and Apprenticeship Levy.	01752 294187 <a href="mailto:enquiries@trainingprovider.com">enquiries@trainingprovider.com</a> <a href="http://www.trainingprovider.com">www.trainingprovider.com</a>	Membership fee applies.
<b>Fredericks Foundation</b>	Loans to individuals who are unable to access funds from mainstream lenders for business start-up and growth. We cover England and Wales.	01276 472722 <a href="mailto:mail@fredericksfoundation.org">mail@fredericksfoundation.org</a> <a href="http://www.fredericksfoundation.org">www.fredericksfoundation.org</a>	The loan will need to be paid back to Fredericks Foundation through an agreed format.

SUPPORT PROVIDER	SERVICE	CONTACT	COST
<b>Funding Central</b>	Database of grants and funding available to the voluntary and community sector including social enterprise.	<a href="mailto:fundingcentralhelp@ncvo.org.uk">fundingcentralhelp@ncvo.org.uk</a> <a href="http://www.fundingcentral.org.uk">www.fundingcentral.org.uk</a>	Subscription based service free if an organisation's annual income is below £100,000, if above £120 excl. VAT.
<b>Funding Circle</b>	An online marketplace which can help businesses access finance exclusively focused on small businesses.	0207 401 9111 <a href="mailto:credit@fundingcircle.com">credit@fundingcircle.com</a> <a href="http://www.fundingcircle.com">www.fundingcircle.com</a>	Costs associated with Funding Circle services.
<b>Innovate UK</b>	Drives productivity and economic growth by supporting businesses to develop and realise the potential of new ideas.	0300 321 4357 <a href="mailto:support@innovateuk.ukri.org">support@innovateuk.ukri.org</a> <a href="http://www.innovateuk.ukri.org">www.innovateuk.ukri.org</a>	Service is free.
<b>Patent Box</b>	The Patent Box enables companies to apply a lower rate of Corporation Tax to profits from exploiting patented inventions.	<a href="http://www.gov.uk/guidance/corporation-tax-the-patent-box">www.gov.uk/guidance/corporation-tax-the-patent-box</a>	You can only benefit from the Patent Box if your company is liable to Corporation Tax and makes a profit from exploiting patented inventions.
<b>Research and Development tax relief (R&amp;D)</b>	R&D is a Corporation Tax (CT) tax relief that may reduce your company's tax bill.	<a href="http://www.gov.uk/guidance/corporation-tax-research-and-development-rd-relief">www.gov.uk/guidance/corporation-tax-research-and-development-rd-relief</a>	Companies can only claim for R&D tax relief if an R&D project.
<b>SWIG Finance Limited</b>	Non-profit organisation that provides risk capital to businesses in the South West.	01872 227 930 <a href="mailto:info@swigfinance.co.uk">info@swigfinance.co.uk</a> <a href="http://www.swigfinance.co.uk">www.swigfinance.co.uk</a>	The majority of money is available through a loan scheme.
<b>Thincats</b>	Thincats is a leading alternative finance provider, dedicated to funding growing and ambitious SMEs . Business loans from £1m - £15m.	01530 444040 <a href="mailto:admin@thincats.com">admin@thincats.com</a> <a href="http://www.thincats.com">www.thincats.com</a>	Service is free.

SUPPORT PROVIDER	SERVICE	CONTACT	COST
<b>UK Angel Investor Network</b>	Helping SMEs to find equity finance and business angels. It assists private investors to search for company investment opportunities in businesses with growth potential.	<a href="http://www.angelinvestmentnetwork.co.uk">www.angelinvestmentnetwork.co.uk</a>	Costs associated with UKAIN services.

## Networks

<b>Devon and Cornwall Training Providers Network</b>	A not-for-profit organisation that covers both Devon and Cornwall, providing a voice for the training provider sector, as well as giving practical support and partnership opportunities for members.	01752 294187 <a href="mailto:enquiries@trainingprovider.com">enquiries@trainingprovider.com</a> <a href="http://www.trainingprovider.com">www.trainingprovider.com</a>	Membership fee applies.
<b>Devon Chamber of Commerce</b>	Plymouth's local chamber providing opportunities to make new connections meet other businesses and stay informed about activities taking place in the local business community.	01752 220471 <a href="mailto:reception@devonchamber.co.uk">reception@devonchamber.co.uk</a> <a href="http://www.devonchamber.co.uk">www.devonchamber.co.uk</a>	Membership costs vary.
<b>Digital Plymouth</b>	Connecting Plymouth's digital community. An opportunity to network and learn about the amazing things that are being created right here in Plymouth.	<a href="http://www.digitalplymouth.com">www.digitalplymouth.com</a>	Events are free to attend.
<b>Federation of Small Businesses (FSB)</b>	Wide range of vital business services including advice, financial expertise, support and a powerful voice in government.	0808 2020888 <a href="mailto:customerservices@fsb.org.uk">customerservices@fsb.org.uk</a> <a href="http://www.fsb.org.uk">www.fsb.org.uk</a>	Membership starting at £147 in the first year plus a £30 joining fee for businesses with no employees.



SUPPORT PROVIDER	SERVICE	CONTACT	COST
<b>Knowledge Transfer Network (KTN)</b>	Knowledge Transfer Network is Innovate UK's network partner and also provides innovation networking for other funders in line with its mission to drive UK growth. KTN can lead businesses to potential partners, horizon expanding events, bespoke support and innovation insights relevant to their needs.	03333 403250  <a href="http://www.ktn-uk.co.uk">www.ktn-uk.co.uk</a>	Service is free.
<b>Mylor Ventures Angel Network</b>	Mylor Ventures Angel Network (MYVAN) is a private network of active business angels looking for exciting opportunities.	info@mylorventures.co.uk  <a href="http://www.mylorventures.co.uk/angel-network">www.mylorventures.co.uk/angel-network</a>	Membership costs vary.
<b>Plymouth Law Society</b>	Share best practice, discover new career opportunities or simply engage with like-minded individuals that face the same challenges.	<a href="mailto:james.walsh@GAsolicitors.com">james.walsh@GAsolicitors.com</a>  <a href="http://www.plymouthlawsociety.co.uk">www.plymouthlawsociety.co.uk</a>	Membership costs.
<b>Plymouth Manufacturers' Group</b>	An informal network of manufacturing companies from across the Plymouth travel-to-work-area.	<a href="http://www.mypmg.co.uk">www.mypmg.co.uk</a>	Membership cost.
<b>Plymouth Woman in Business</b>	An opportunity for women business owners and decision makers to meet with local, like-minded business focused women, once a month, at a well-structured and facilitated network meeting.	<a href="#">Facebook page.</a>	Free to attend.
<b>Six O'Clock Club</b>	The Home Of Brighter Business Networking. Great business networking events in Plymouth & London.	<a href="http://www.sixoclockclub.com">www.sixoclockclub.com</a>	Free to attend.

SUPPORT PROVIDER	SERVICE	CONTACT	COST
<b>South West Business Council (SWBC)</b>	The South West Business Council is the economic partnership for the South West of the UK, representing the interests of businesses across the region, nationally, and globally.	01752 395665 <a href="mailto:info@swbc.co.uk">info@swbc.co.uk</a> <a href="http://www.southwestbusinesscouncil.co.uk">www.southwestbusinesscouncil.co.uk</a>	Membership costs.
<b>South West Women in Construction</b>	SWWIC provides women in the south west from any discipline, trade or organisation involved in construction with the opportunity to meet, network and share knowledge and experience.	<a href="mailto:info@swwic.co.uk">info@swwic.co.uk</a> <a href="http://www.swwic.co.uk">www.swwic.co.uk</a>	Free to attend.
<b>The Cream Tea Club</b>	The Cream Tea Club provides an opportunity to network in a relaxed atmosphere with other local businesses over a cream tea in a collection of South West venues.	<a href="http://www.creamteaclub.co.uk">www.creamteaclub.co.uk</a>	Tickets are £15.00 + VAT with a donation from the proceeds going to the Club's chosen charity of the year.
<b>Women in Stem Plymouth</b>	Women in Stem Plymouth aims to use the power of networking to increase the number of women in STEM roles in the Plymouth travel-to-work area.	<a href="mailto:hello@winstemplmouth.org">hello@winstemplmouth.org</a> <a href="http://www.winstemplmouth.org">www.winstemplmouth.org</a>	Free to attend.

## Skills

<b>Apprenticeships</b>	UK National apprenticeship programmes.	<a href="http://www.apprenticeships.gov.uk">www.apprenticeships.gov.uk</a>	Free website information. There will be a cost implication to employing apprentices.
<b>City College Plymouth</b>	We work closely with local businesses, to ensure that the training and education we provide benefits both students and employers.	01752 305026 <a href="mailto:employers@cityplym.ac.uk">employers@cityplym.ac.uk</a> <a href="http://www.cityplym.ac.uk/help-advice/employers">www.cityplym.ac.uk/help-advice/employers</a>	Free website information.

SUPPORT PROVIDER	SERVICE	CONTACT	COST
<b>Devon and Cornwall Training Providers Network</b>	A not-for-profit organisation that covers both Devon and Cornwall, providing Training, Skills, Funding, Skills Analysis, Workforce Development.	01752 294187 <a href="mailto:enquiries@trainingprovider.com">enquiries@trainingprovider.com</a> <a href="http://www.trainingprovider.com">www.trainingprovider.com</a>	Membership fee applies.
<b>Gradsouthwest</b>	The graduate job board for south west England. They advertise graduate jobs, graduate schemes, paid graduate internships and degree apprenticeships.	01392 241302 <a href="mailto:admin@gradsouthwest.com">admin@gradsouthwest.com</a> <a href="http://www.gradsouthwest.com">www.gradsouthwest.com</a>	Costs apply.
<b>Skills Support for the Workforce</b>	Free bespoke training for businesses, to raise attainment levels and to reduce skills shortages that restrict business growth.	<a href="http://www.serco-ese.com/skills-support-for-the-workforce">www.serco-ese.com/skills-support-for-the-workforce</a>	Free to small medium enterprises.
<b>The Federation for Industry Sector Skills and Standards</b>	Represents, promotes and supports the 21 Sector Skills Councils (SSCs) across the UK, working with over 550,000 employers to define skills needs and skills standards in their industry. Provides certification and assessor services for Apprenticeships.	0300 303 4444 <a href="mailto:info@fisss.org">info@fisss.org</a> <a href="http://www.fisss.org">www.fisss.org</a>	Free.

## Tech Support

<b>Centre for Modelling &amp; Simulation (CFMS)</b>	Independent, non-for-profit organisation, committed to accelerating the delivery of more intuitive and powerful simulation-based design processes.	0117 906 1100 <a href="mailto:info@cfms.org.uk">info@cfms.org.uk</a> <a href="http://www.cfms.org.uk">www.cfms.org.uk</a>	There will be a cost implication of using CFMS.
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SUPPORT PROVIDER	SERVICE	CONTACT	COST
<b>DATA Plymouth</b>	Open data is data that anyone can access, use and share.	01752 305477 <a href="mailto:DATAPlymouth@plymouth.gov.uk">DATAPlymouth@plymouth.gov.uk</a> <a href="http://www.dataplymouth.co.uk">www.dataplymouth.co.uk</a>	Free website content and data.
<b>DATA Play</b>		<a href="mailto:DATAPlay@plymouth.gov.uk">DATAPlay@plymouth.gov.uk</a> <a href="http://www.dataplymouth.co.uk/dataplay">www.dataplymouth.co.uk/dataplay</a>	
<b>DATA Place</b>		<a href="http://www.plymouth.thedata.place">www.plymouth.thedata.place</a>	
<b>Do More Design</b>	Logo design specialists that create unique brand logos for businesses or events. A service for new and existing businesses. Various logos designs will be created and businesses pick the design that best suits their needs. This is all backed by a money back guarantee.	<a href="http://www.domoredesign.com/">www.domoredesign.com/</a>	Cost is £229 for a custom logo.
<b>i-DAT</b>	i-DAT is an Open Research Lab for playful experimentation with creative technology.	07971993023 <a href="mailto:contact@i-dat.org">contact@i-dat.org</a> <a href="http://www.i-dat.org/">www.i-dat.org/</a>	There may be costs associated for the required facilities.
<b>National Composites Centre</b>	Independent, open-access national centre that delivers world-class innovation in the design and rapid manufacture of composites and facilitates their widespread industrial exploitation.	0117 370 7600 <a href="http://www.nccuk.com">www.nccuk.com</a>	Tiered memberships option available or pay-per-use for private venture work.
<b>Regen</b>	Regen is an independent, mission led organisation that is working to transform the energy system. We support government, local authorities and business to work towards a democratic, decentralised and decarbonised energy system.	01392 494399 <a href="mailto:hstanley@regen.co.uk">hstanley@regen.co.uk</a> <a href="http://www.regen.co.uk">www.regen.co.uk</a>	There may be a cost implication depending on what services are used.

SUPPORT PROVIDER	SERVICE	CONTACT	COST
<b>University of Exeter</b> Centre for Alternative Materials and Remanufacturing Technologies	Providing industry focused research support for the more sustainable manufacture of polymers and composites.	01392 725831 <a href="mailto:p.mccutchion@exeter.ac.uk">p.mccutchion@exeter.ac.uk</a> <a href="http://www.emps.exeter.ac.uk/engineering/research/calmare">www.emps.exeter.ac.uk/engineering/research/calmare</a>	A range of cost structures available including support with gaining collaborative grant funding.
<b>University of Exeter</b> The Centre for Additive Layer Manufacturing	Conducting collaborative materials research for Additive Manufacturing with polymers.	01392 725831 <a href="mailto:calm@exeter.ac.uk">calm@exeter.ac.uk</a> <a href="http://www.emps.exeter.ac.uk/engineering/research/etg/centres/calm">www.emps.exeter.ac.uk/engineering/research/etg/centres/calm</a>	A range of cost structures available including support with gaining collaborative grant funding.
<b>University of Plymouth</b> Enterprise Solutions	Enterprise Solutions can provide access to University of Plymouth's facilities, expertise and services.	0800 052 5600 <a href="mailto:enterprisesolutions@plymouth.ac.uk">enterprisesolutions@plymouth.ac.uk</a> <a href="http://www.essupport.com">www.essupport.com</a>	There may be a cost implication depending on what services are used.
<b>University of Plymouth</b> Plymouth Electron Microscopy Centre	Offers expert, specialist support to companies in imaging and analytical microscopy, acting as an 'outsourced lab' for many businesses in Plymouth and the surrounding areas.	01752 586125 <a href="mailto:emc@plymouth.ac.uk">emc@plymouth.ac.uk</a> <a href="http://www.plymouth.ac.uk/emc">www.plymouth.ac.uk/emc</a>	There may be costs associated for the required facilities, but funding is available. Please enquire for prices.

## Business Support – A guide for businesses in the city

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