

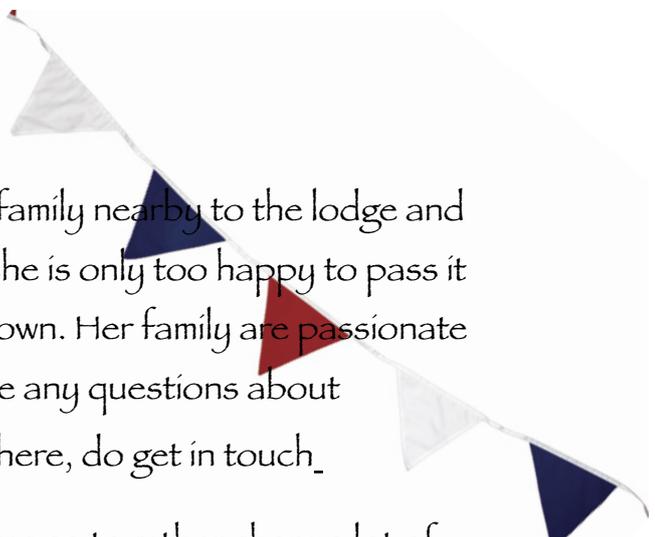


WELCOME TO
ELM LODGE!!

You're here at last!!!

We are glad that you have arrived safe and sound and no doubt are going to be in need of a either a cuppa or a stiff drink – milk is in the fridge, tea, green tea and coffee is on the work tops and there are ice cubes at the ready in the freezer for you, should you require a stiff drink

We hope that you enjoy your stay at Elm Lodge and to make it that little bit stress-free, on your behalf we have included some useful information about both our property, as well as the local area, to help you find your bearings



Sophie has grown up in Plymouth with her family nearby to the lodge and has many fond memories of the City, now she is only too happy to pass it on to you to make some memories of your own. Her family are passionate sailors and she a scuba diver, so if you have any questions about Plymouth in that retrospect whilst you are here, do get in touch.

We have both lived in Plymouth all of our lives so together share a lot of knowledge about the surrounding areas, if there is a specific reason for your visit and you are unsure of how to obtain any specific and necessary information, please do get in touch, we will only be too happy to help!!!

.....So... the important and boring stuff first:

CHECK IN / CHECK OUT:

Check In: 16:00

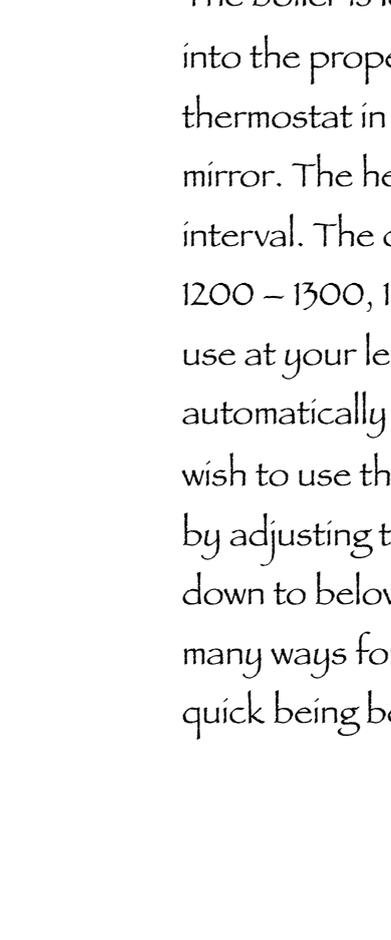
Check Out: 11:00

KEYS:

Main house Key: The pin will have been provided prior to arrival via the booking portal you used, once your stay has finished please return the key to the master lock box and mix up the pin code – this is located at the front of the property

Separate room keys: Non Existent

Back Door Key: Non Existent



Utility Key: Non existent

****Please lock all doors and windows when you leave the house****

WiFi:

WiFi network: SKYBBA04

WiFi Password: LWYMLMDYLB - found on the wooden wifi plaque

BATHROOMS:

Please ensure all taps are turned off when not in use, thank you

HEATING: _

The boiler is located to the left hand-side of the entrance when you walk into the property but this shouldn't need to be touched as there is a thermostat in the corridor. This is located to the right of the hallway mirror. The heating is set to come on three times a day for an hour interval. The clock is set to turn the heating on as follows: 0600 – 0700, 1200 – 1300, 1800 – 1900. There is a wireless thermostat which you can use at your leisure also, this is located in the kitchen, this will automatically turn the heating off after a set time of running, should you wish to use the heating outside the mentioned time slots. If you do use it by adjusting the fixed thermostat in the corridor, please do turn it back down to below 16 degrees to clock it off again. As you can see, there are many ways for the heating to be used in Elm Lodge, it heats up here very quick being between another apartment, so do be aware. If you venture



out, please ensure that the heating is turned off to prevent wastage,
thank you

ENVELOPES - FYI:

Cleaning: On departure please deposit the cleaning fee of £30.00 if this has not already been arranged with Sophie.

Deposit: If this has not already been paid to Sophie prior to check in, could you please transfer £150.00 into account details; Ac – 87833368, Sc – 30-96-68 , this will be returned in full on check out providing there has been no damage or loss of items. We do understand mistakes happen, so please don't panic if you accidentally break any glasses or crockery

PAYMENT/INVOICE:

Arranged prior to check in

A copy of your invoice can be provided for your records should you need a further copy

ID checks will have already been completed prior to check in

Terms and Conditions would have been signed prior to check in

CHILDREN / PETS:

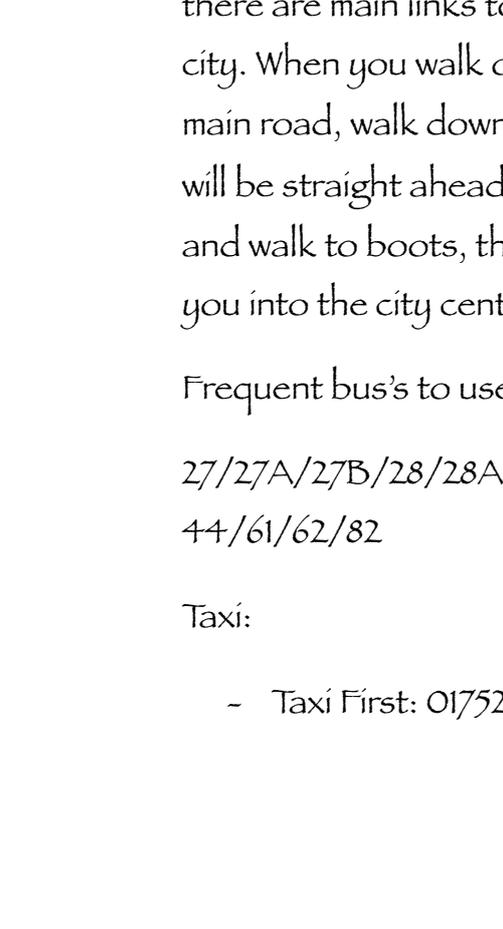
Thank you for checking with us about you bringing your children or furbabies along to Elm Lodge

We have ensured that your fur babies are treated whilst here, please see the goodies for them behind the door in the kitchen in a little bowl, also for their use

****PLEASE NOTE****

You are liable for your children whilst staying at Elm Lodge

Please clean up any mess that your fur babies make



CHECKING OUT:

When checking out, please strip your bed of all linen so that the cleaners can ensure a quick turnaround for our next guests, thank you

Please could you also empty bins used during your stay and leave the bags in the kitchen, thank you

TRANSPORT LINKS:

Road: There is plenty of on road parking outside of the premises FOC but there is also some private parking should you wish to use this, the postcode you require is, PL4 7AE

Bus: The Plain is located just down the hill, within a minute walking distance, with one of the busiest bus routes you can use in Plymouth as there are main links to this specific area from surrounding districts of the city. When you walk out of Elm Lodge, turn left and turn left again at the main road, walk down the hill, past The Hyde Park Pub and Mutley Plain will be straight ahead. Stay on the same side of the road that you are on and walk to boots, there are lots of bus stops outside here that will take you into the city centre.

Frequent bus's to use:

27/27A/27B/28/28A/28B/35/35A/40/41/42/42C/42A/42B/
44/61/62/82

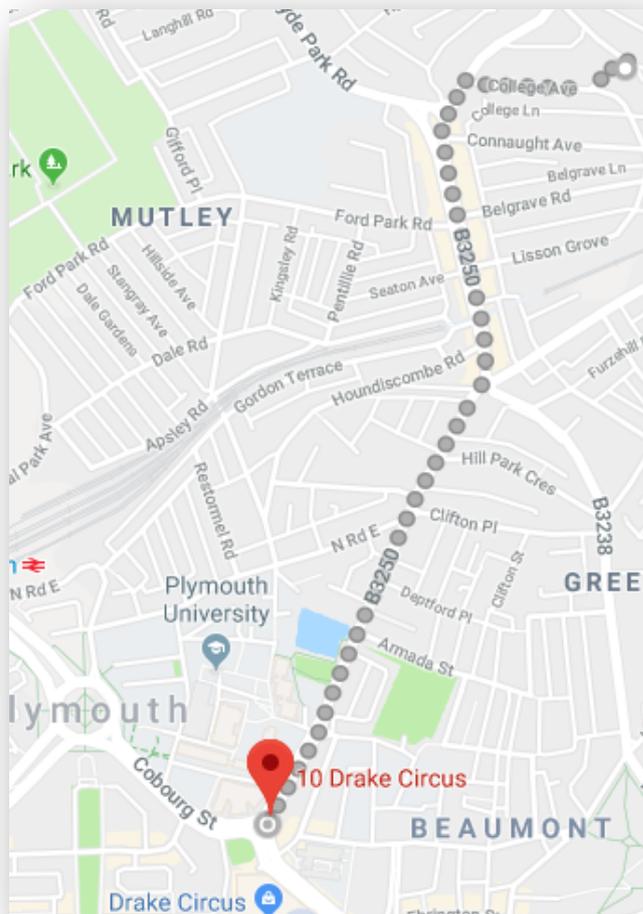
Taxi:

- Taxi First: 01752 222222

- Silverline Taxis: 01752 242424
- Tower Cabs: 01752 252525
- Ladies First Taxis: 01752 600012

We use the above regularly, they are quick and cheap and the drivers are very well spoken and provide an excellent customer service! The address should you need it is Apartment 2B Elm Road, Mannamead, PL4 7AE

On foot: The city centre is all downhill and will take you roughly 15 minutes, please see the map below to give you an idea of the quickest route:



Boat: Trips to take you to destinations elsewhere:

- Torpoint Ferry – Torpoint & Cornwall
- <http://www.tamarcrossings.org.uk/index.aspx?articleid=49585>
- Cremyll Ferry— MountEdgcumbe
- <http://www.plymouthboattrips.co.uk/ferries/cremyll-ferry/>
- Mount Batten Ferry –Mount Batten &Wembury walks
- <http://www.mountbattenferry.co.uk/>
- Cawsand Ferry – Cawsand & Kingsand
- <http://www.plymouthboattrips.co.uk/ferries/cawsand-ferry/>

GUESTBOOK & REVIEWS:

We value your feedback significantly, as it allows us to make any necessary adjustments &/or changes to the service that we provide future guests with. Please leave these in the guest book along with anything that you are particularly happy with during your stay, Craig and I always enjoy reading them, you'll find this located to the right of the little welcome basket on the dresser in the dining area.

Air B&B/Booking.com or any other web portals to which you made your reservation, please, if you would be so kind to take 5 minutes to review Elm Lodge, it would greatly appreciated by us both. We are passionate about hosting and we believe that this has a significant effect on our business

EMERGENCIES:

Sophie – 07736 332993

Craig – 07494 448137

RECOMMENDATIONS:

There is so much for you to see whilst you are here and we are sure that you'll definitely agree that it was a trip worth having.

We have included a few links for your perusal to see what is going on to date in the local area but we have some personal recommendations for you including; places to visit, things to do and restaurants to visit, in the meantime take a look at these:

<http://www.visitplymouth.co.uk/things-to-do/attractions>

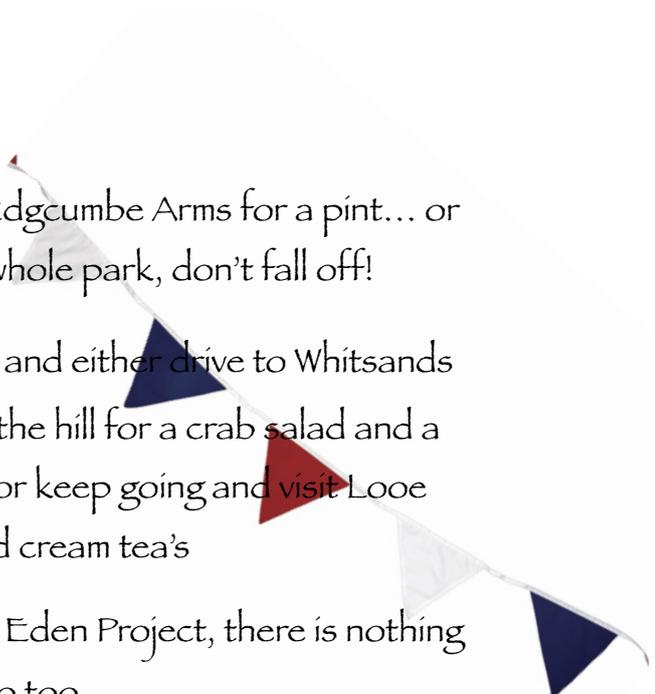
<http://www.visitplymouth.co.uk/whats-on/events>

<https://www.dayoutwiththekids.co.uk/things-to-do/south-west/devon/plymouth>

Places to Visit:

♥ Take the boat over to Mount Batten and follow the public footpath around to Wembury, this is great if you have a dog as the beach is dog friendly. The views of Plymouth Sound and Plymouth Hoe as well as the breakwater are truly outstanding

♥ Dartmoor National Park along with Burrator Reservoir



♥ Mount Edgcumbe – be sure to visit the Edgcumbe Arms for a pint... or two and rent Segway's to ride around the whole park, don't fall off!

♥ Take the Torpoint Ferry over to Cornwall and either drive to Whitsands Bay stopping off at the café at the top of the hill for a crab salad and a glass of white wine (highly recommended) or keep going and visit Looe famous for its fish, chips, Cornish cider and cream tea's

♥ Drive over the Tamar Bridge and visit the Eden Project, there is nothing quite like it and heaps for the children to do too

Things to Do:

♥ Visit Plymouth Hoe and the Barbican for a nice afternoon stroll

♥ Visit Royal William Yard and check out their Facebook page as they run a lot of weekend events

♥ Visit Saltram House to soak up some National Trust ambiance

♥ Visit Mayflower Steps and relive the history of The Pilgrim Fathers, take a trip to the Aquarium whilst you're there

♥ Visit the Plymouth Gin Distillery, famous for it's Plymouth Gin.. which tastes great!

♥ Plym Bridge Woods provides some beautiful walks for those who love the outdoors and have dogs visiting with them

♥ For those wishing to do something different, there is a live escape rooms challenge in two locations, check them out, they are hard mind you so make sure your head is screwed tight.

- ♥ Adrenaline Leisure for those adrenaline junkies
- ♥ Clay art making for those pottery and craft lovers
- ♥ Comedy night at B-bar on the Barbican, sure to get you on your knees

Places to Eat:

- ♥ Suphas – THIS IS A MUST – it is Sophie and my favourite restaurant, if you like Thai food, cheap and cheerful then please visit this restaurant – you'll have a true Thai authentic experience
- ♥ Quay 33 – One for the family, their Surf & Turf is fantastic
- ♥ Treby Arms – This is at the higher end of the budget and you usually have to book in advance as it is Michelin Star BUT it is worth a shot if you are celebrating a special event. Failing that, please do have a look at Chloe's the lobster is a dish NOT to be missed!!!
- ♥ Royal William Yard – A fantastic selection of your popular and well known restaurants, do be sure to check out the super wine tasting bar named Vignoble if you fancy a splash of wine for afters
- ♥ Positano is the best Italian restaurant in town!!!!
- ♥ Veggie Perrins for all the vegetarians out there, be sure to pay it a visit, I guarantee you will not be disappointed.

We both hope that you have a truly fantastic time in Plymouth and only hope that you return in the future.

Best Wishes

Craig & Sophie

(www.louiselewis-property.com)



